

JOSHUA FARIA

CONTACT

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CORE STRENGTHS

Workflow Automation

n8n, Agentic execution, Bot operation, Exception handling, Scheduled & Event-driven automations

Systems Integration

API orchestration, Postman, Swagger/OpenAPI, Webhooks, EDI

Data & AI

SQL, DB Visualizer, Data Mapping & Validating, Foundational Models, Prompt Engineering

Cloud & Business Platforms

AWS, Google Cloud, Azure, GitHub, Sourcetree, Monday.com, Jira, Lucid, Sage, WordPress, Google Workspace, M365

Leadership & Communication

Team Leadership, cross-functional stakeholder, vendor relations, training & mentoring

KEY ACHIEVEMENTS

✓ Automation Driven Scale

Owned automation is responsible for about 70% volume on internal platform without any added headcount.

✓ Platform Cost Reduction

Led migration from Boomi to n8n, cutting integration platform spend from ~\$60K/year to under \$2K/year.

✓ Growth Through Leadership

Promoted on merit: From Material Handler to Supervisor at FCA Chrysler, and from intern to full process owner at Logistics Alliance, where I now own the company website and its production automation systems

BUSINESS SYSTEMS & AUTOMATION ANALYST

Workflow Engineering | API + Systems Integration | Operational Systems

SUMMARY

Systems and automation professional with experience spanning logistics technology, manufacturing operations, and e-commerce leadership. Own production automations and integrations at Logistics Alliance, including API workflows, data validation, and legacy-system modernization. Promoted from Material Handler to Supervisor at FCA Chrysler and later founded an e-commerce business, bringing proven leadership, process discipline, and end-to-end ownership. Skilled at translating unclear business problems into reliable, practical systems. Skilled at turning "nobody knows how this works anymore" into a system that just quietly does its job.

EXPERIENCE

Systems & Automation Analyst Mar 2023 - Present

Logistics Alliance - Promoted from an internship into end-to-end ownership of production automation and integration systems.

- Investigate and resolve cross-system data, mapping, and billing issues affecting shipment routing, carrier files, and customer invoicing, coordinating corrections across Operations, Billing, IT, and external partners.
- Replaced fragmented email and spreadsheet tracking with centralized monitoring, documentation, and workflow automations, giving stakeholders clearer ownership and visibility into failures and operational exceptions.
- Built a purchase-order validation workflow that reduced API calls from ~2,000 to 100-150 per run (a ~92-95% reduction) via caching and deduplication.
- Re-architected a legacy Windows-based dispatch integration into an n8n workflow supporting nearly half of production dispatch volume, replacing a legacy Windows-based process and validated on-site with carrier leadership.
- Serve as internal SME for API/backend platform issues and legacy system mapping, resolving failures via Postman/Swagger and direct database work.

Material Handling Supervisor 2017 - 2023

FCA Chrysler - Brampton Assembly Plant

- Promoted to Supervisor after five years as a Material Handler, on the strength of leadership, safety focus, and process-improvement initiatives brought to plant operations.
- Directed daily material flow and labour priorities on a high-volume, time-sensitive assembly line, coordinating inbound materials to prevent production stoppages.
- Proposed and implemented efficiency initiatives including route reorganization, rack and bin capacity improvements, and safety-protocol enhancements which was adopted to reduce waste and improve line safety.

CERTIFICATIONS

AWS Certified Cloud Practitioner

Amazon Web Services | 2026

AWS Certified AI Practitioner

Amazon Web Services | 2026

AWS Certified Solutions Architect

Associate | In Progress

EDUCATION

Computer Systems Technology

Software Development & Network Engineering (Advanced Diploma)
Sheridan College | 2021 - 2024

Honours B.A., Health Studies

Major: Health Studies | Minor: Geography
York University | 2015 - 2020

- Served as a liaison between warehouse, logistics, and union representatives to resolve bottlenecks and maintain compliance with plant and provincial safety legislation.

Founder 2020 - 2022

Gamessories Corp.

- Built and operated an e-commerce business end-to-end, managing website design and maintenance, supplier sourcing, and marketplace operations across Amazon, eBay, and Alibaba.
- Managed procurement, pricing, and inventory strategy while researching market trends to identify profitable product niches.
- Ran paid social campaigns across Facebook and Instagram to acquire customers, overseeing execution from product sourcing through fulfilment and customer support.
- Managed customer acquisition and sales across Shopify, Amazon, and eBay, responding to product inquiries, recommending products, resolving order issues, and supporting customers through purchase.
- Established the store's operating foundation by configuring product catalogues, pricing, payment processing, shipping and return policies, supplier fulfilment, and order tracking.